

ACCESS VANS L.L.C.
VAN RENTAL RATES, POLICIES & PROCEDURES

Mileage:

One hundred (100) miles allowed per day of rental. For each additional mile over one hundred (100) there is a \$.25 per mile charge. *Two hundred (200) miles are allowed for a weekend rental.

Fuel:

There will be a full tank of fuel at rental pick-up. The vehicle must be returned with a full tank of fuel. **If vehicle is returned with less than a full tank of fuel, there will be a re-fueling charge of \$5.00 per gallon.**

Payment Method:

Credit Card only. Visa, MasterCard, Discover or American Express are accepted.

Clean Up:

We ask that you be courteous with the vehicle. There will be no charge for normal cleaning. If there is an excess of food, dirt, and/or bodily fluids, there will be a clean-up fee of \$250.00.

Vehicles:

Vehicles are **NON-SMOKING**. No pets are allowed with the exception of a service dog. ***If found smoking in vehicle, there will be a cleaning fee of \$125.00 assessed.**

Delivery & Pick Up:

Delivery and pick-up service is available with an additional charge. We need a location for pricing to be determined. Airport Pick-up and delivery can be made at no charge during normal store hours. Special arrangements must be made for pick-up and delivery services after regular store hours. ***Additional \$15.00 per hour charge will be applied for late pick ups/drop offs.**

Information Needed:

A copy of a valid **Driver's License** (All drivers must be **18** years of age) and copy of **Proof of insurance** must be given. Policy must be a full coverage policy. Coverage must extend to a rental vehicle.

Business Hours:

Hours are Monday through Friday, **8:30 AM to 5:00 PM**. We are closed on weekends and all major holidays.

***Cancellation:** A **twenty-four (24) hour** notice **must** be given or a **\$50.00** charge will be assessed.

Pick up and Return Locations:

Access Vans LLC
3960 Tittabawassee Road
Saginaw, MI 48604
(989) 793-6000
Contact: Ken or Buzz

Access Mobility Center
7620 Eastman Avenue
Midland, MI 48642
(989) 633-6100
Contact: Phil or Susanne